



NC Board of Cosmetic Art Examiners

Free Continuing Education Class for All Cosmetic Art Licensees 2026

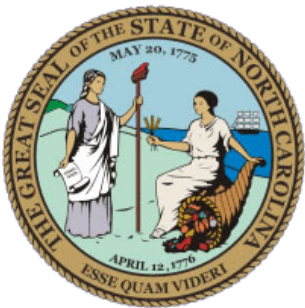
The Board has collected the following material for licensees to use as a free CE course. Reading this material 4 hours and count for **4 hours of continuing education**.

After completing this course sign and keep this page for a record of completion.

Licensee Signature

Date and Time of Course Completion

Address of Course Completion

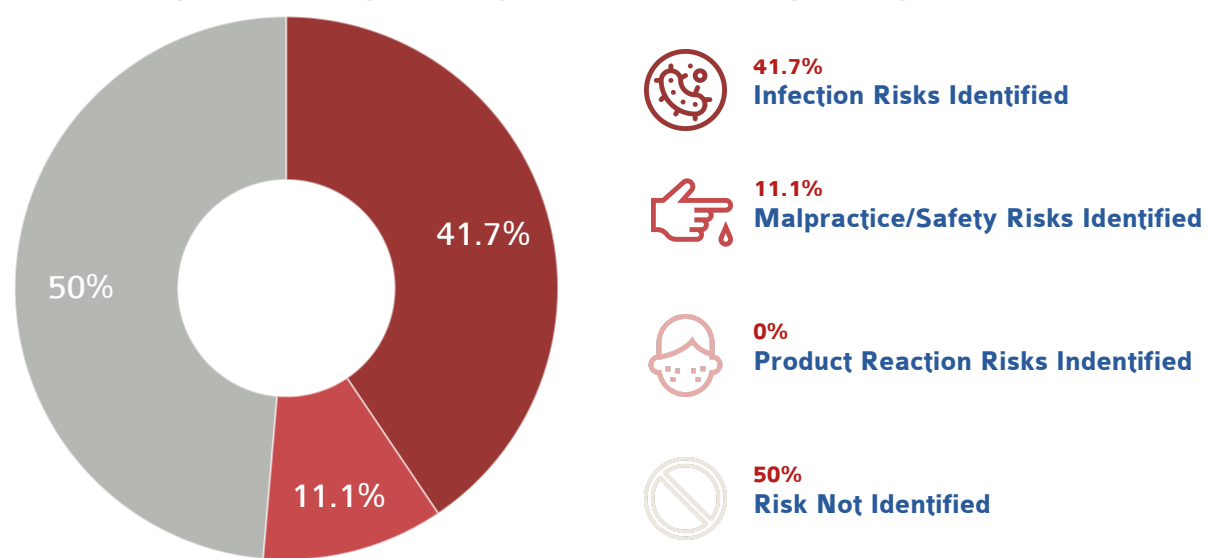


IDENTIFYING RISKS

IN BEAUTY SERVICES

BLOW DRY SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

50 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Folliculitis, Ringworm, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Thermal Burn**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **N/A**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

- | | |
|--------------|------------------|
| ◦ Blow Dryer | ◦ Shampoo Bowl |
| ◦ Cape | ◦ Testing Strips |
| ◦ Hair Brush | ◦ Thermal Iron |
| ◦ Hair Clips | |
| ◦ Hair Combs | |

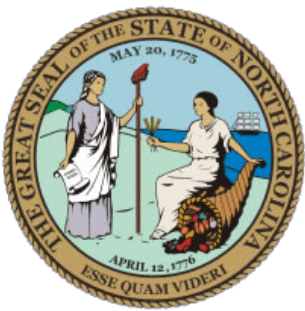


Service Products **as necessary*

- Conditioner
- Shampoo
- Styling Product
- Water

Project
Collaborators





IDENTIFYING RISKS

BLOW DRY SERVICE

Service Description: The drying of the hair on the head to achieve a requested style.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure

11. Complete/review consultation
12. Determine the client's needs and preferences
13. Assess the client's skin and hair
14. Recommend treatment/service options

Client Preparation

15. Drape client with cape

Shampoo/Conditioner Application

16. Carefully position client's neck in the shampoo bowl
17. Rinse hair
18. Apply shampoo
19. Rinse shampoo
20. Apply conditioner
21. Rinse conditioner
22. Dry hair with a towel

Product Application

23. Apply the styling product
24. Comb through hair

Blow Dry Style Procedure

25. Dry hair with the blow dryer

Thermal Iron Procedure

26. Section and part hair
27. Test the thermal iron temperature
28. Provide the thermal curling iron procedure

Service Conclusion

29. Remove cape from client

Post-Service Procedure

30. Discuss maintenance and aftercare
31. Discard any cross-contaminated products
32. Discard any porous (single-use) items used during the service
33. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
34. Store clean and disinfected tools, implements, and items in a clean closed storage container
35. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
36. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



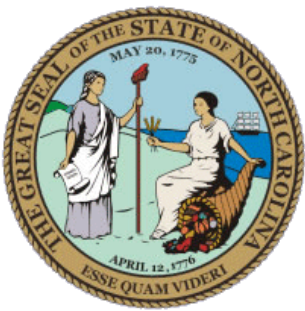
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

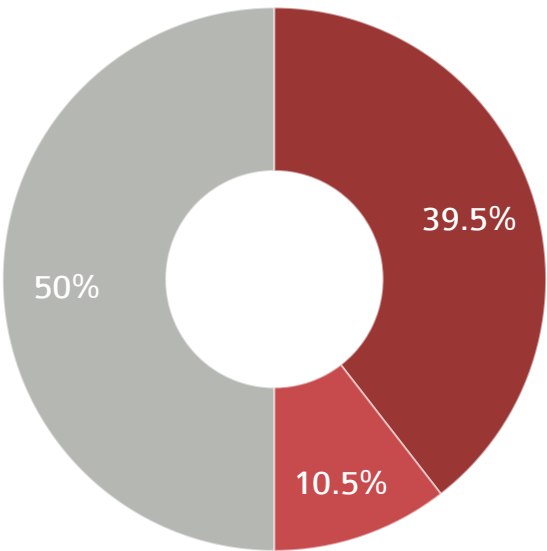


IDENTIFYING RISKS

IN BEAUTY SERVICES

STYLING SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



39.5%
Infection Risks Identified



10.5%
Malpractice/Safety Risks Identified



0%
Product Reaction Risks Identified



50%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

50 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Folliculitis, Ringworm, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Thermal Burn**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **N/A**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

- | | | |
|--------------|------------------|----------------|
| ◦ Blow Dryer | ◦ Hair Dryer | ◦ Thermal Iron |
| ◦ Cape | ◦ Hair Rollers | |
| ◦ Hair Brush | ◦ Shampoo Bowl | |
| ◦ Hair Clips | ◦ Testing Strips | |
| ◦ Hair Comb | | |

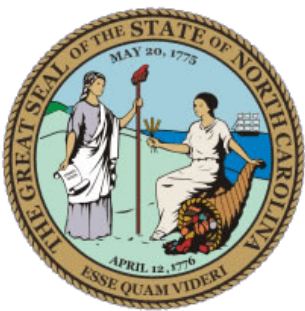


Service Products **as necessary*

- Conditioner
- Shampoo
- Styling Product
- Water

Project
Collaborators





IDENTIFYING RISKS

STYLING SERVICE

Service Description: The drying, curling, and styling of the hair on the head to achieve a specific look.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure



1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)



*An equally effective hand sanitizer may be used.

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure



11. Complete/review consultation
12. Determine the client's needs and preferences
13. Assess the client's skin and hair
14. Recommend treatment/service options

Client Preparation

15. Drape client with cape

Shampoo/Conditioner Application

16. Carefully position client's neck in the shampoo bowl
17. Rinse hair
18. Apply shampoo
19. Rinse shampoo
20. Apply conditioner
21. Rinse conditioner
22. Dry hair with a towel

Roller Set Procedure



23. Section and part hair
24. Provide the roller set procedure
25. Heat process
26. Remove rollers
27. Style hair

Thermal Iron Procedure



28. Section and part hair
29. Test the thermal iron temperature
30. Provide the thermal iron procedure

Service Conclusion

31. Remove cape from client

Post-Service Procedure



32. Discuss maintenance and aftercare
33. Discard any cross-contaminated products
34. Discard any porous (single-use) items used during the service
35. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
36. Store clean and disinfected tools, implements, and items in a clean closed storage container
37. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
38. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



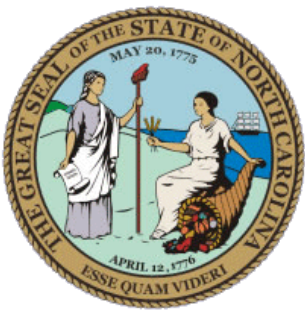
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

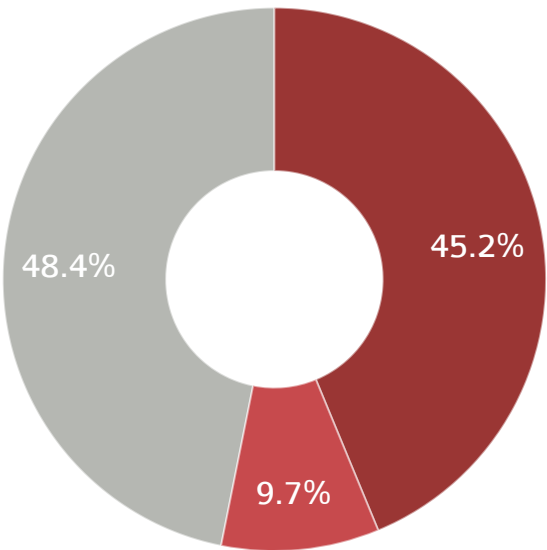


IDENTIFYING RISKS

IN BEAUTY SERVICES

HAIRCUT SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



45.2%
Infection Risks Identified



9.7%
Malpractice/Safety Risks Identified



0%
Product Reaction Risks Identified



48.4%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

51.6 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Folliculitis, Impetigo, MRSA, Ringworm, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Cut Injury, Puncture Wound**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **N/A**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- Disinfectant Concentrate
- Disinfectant Container
- Disinfectant Spray/Wipes
- Gloves
- Hand Sanitizer
- Liquid Soap
- Mask
- Protective Eyewear
- Spray Bottle
- Storage Container (products/tools)
- Towels (cloth/paper)
- Waste Container
- Water



Service Tools & Implements **as necessary*

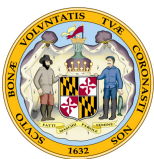
- Cape
- Clippers
- Hair Clips
- Hair Comb
- Shears
- Neck Strip
- Shampoo Bowl
- Spray Bottle
- Trimmers

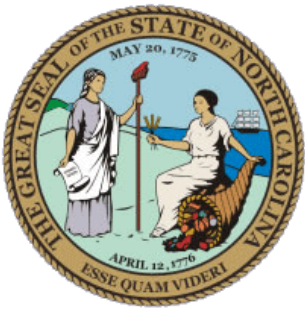


Service Products **as necessary*

- Conditioner
- Shampoo
- Water

Project
Collaborators





IDENTIFYING RISKS

HAIRCUT SERVICE

Service Description: The cutting of the hair on the head to a requested length or style.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure



1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)



**An equally effective hand sanitizer may be used.*

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure



11. Complete/review consultation
12. Determine the client's needs and preferences
13. Assess the client's skin and hair
14. Recommend treatment/service options

Client Preparation

15. Drape client with cape

Shampoo/Conditioner Application

16. Carefully position client's neck in the shampoo bowl
17. Rinse hair
18. Apply shampoo
19. Rinse shampoo
20. Apply conditioner
21. Rinse conditioner
22. Dry hair with a towel

Haircut Procedure



23. Perform the haircut procedure

Service Conclusion

24. Remove cape from client

Post-Service Procedure



25. Discuss maintenance and aftercare
26. Discard any cross-contaminated products
27. Discard any porous (single-use) items used during the service
28. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
29. Store clean and disinfected tools, implements, and items in a clean closed storage container
30. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
31. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



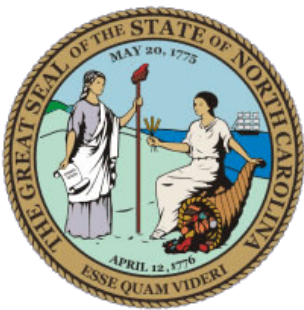
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

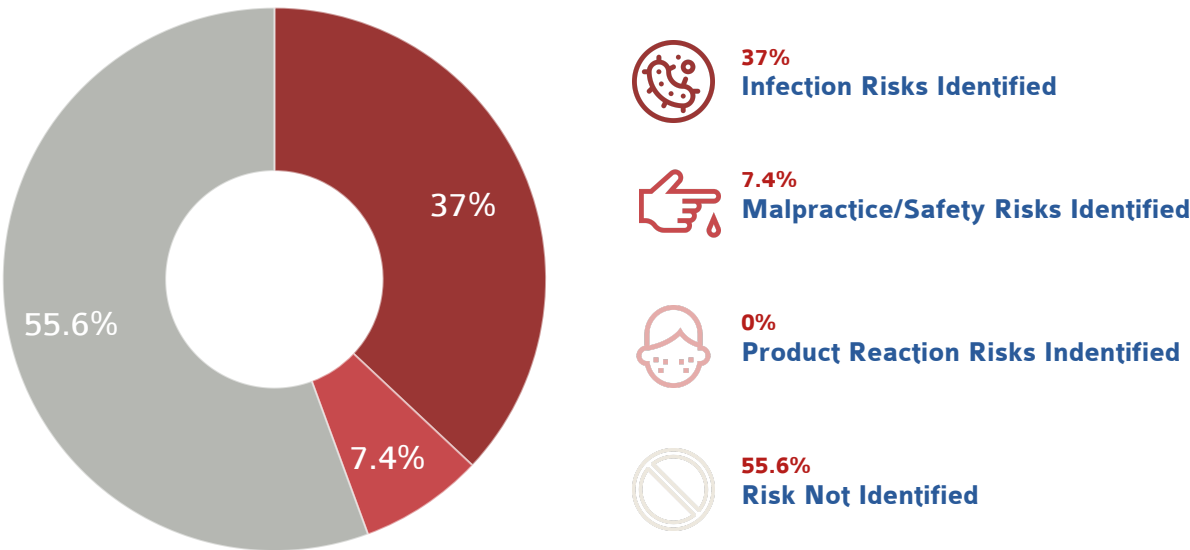


IDENTIFYING RISKS

IN BEAUTY SERVICES

SHAMPOO & CONDITIONER SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

44.4 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Folliculitis, Ringworm, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): N/A



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): N/A

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- Disinfectant Concentrate
- Disinfectant Container
- Disinfectant Spray/Wipes
- Gloves
- Hand Sanitizer
- Liquid Soap
- Mask
- Protective Eyewear
- Spray Bottle
- Storage Container (products/tools)
- Towels (cloth/paper)
- Waste Container
- Water



Service Tools & Implements **as necessary*

- Cape
- Shampoo Bowl
- Towel

risk caused by a professional's practical or theoretical error

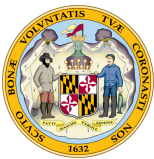


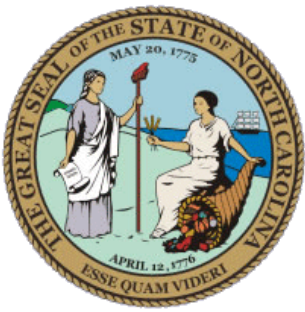
Service Products **as necessary*

- Conditioner
- Shampoo
- Water

risk caused by a consumer's reaction to a product ingredient

Project
Collaborators





IDENTIFYING RISKS

SHAMPOO & CONDITIONER SERVICE

Service Description: The washing of the hair on the head and scalp for cleansing.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

5. Wet hands with water
6. Apply liquid soap to hands
7. Lather soap in hands for 20 seconds
8. Rinse hands thoroughly with water
9. Dry hands with a towel

Client Consultation Procedure

10. Complete/review consultation
11. Determine the client's needs and preferences
12. Assess the client's skin and hair
13. Recommend treatment/service options

Client Preparation

14. Drape client with cape

Shampoo/Conditioner Application

15. Carefully position client's neck in the shampoo bowl
16. Rinse hair
17. Apply shampoo
18. Rinse shampoo
19. Apply conditioner
20. Rinse conditioner
21. Dry hair with a towel

Service Conclusion

22. Remove cape from client

Post-Service Procedure

23. Discuss maintenance and aftercare
24. Discard any cross-contaminated products
25. Discard any porous (single-use) items used during the service
26. Store clean and disinfected tools, implements, and items in a clean closed storage container
27. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



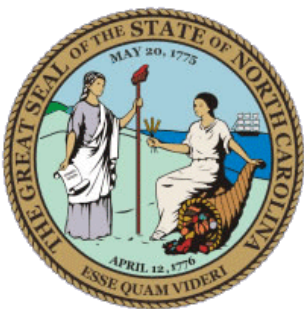
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

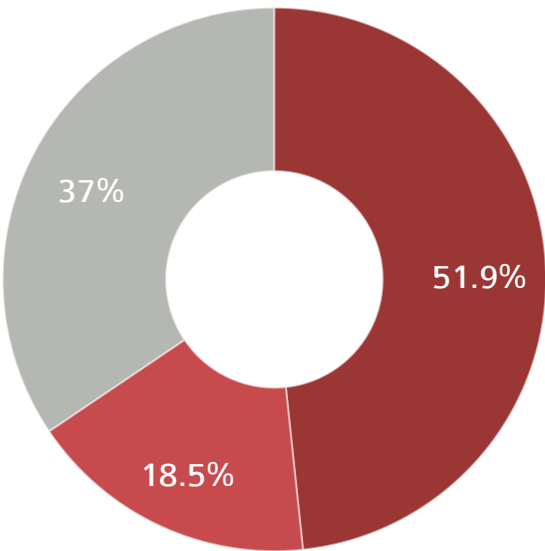


IDENTIFYING RISKS

IN BEAUTY SERVICES

SEW IN EXTENSION SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



51.9%
Infection Risks Identified



18.5%
Malpractice/Safety Risks Identified



0%
Product Reaction Risks Identified



37%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

63 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- o Cross-Contamination of Tools, Implements, & Equipment
- o Impaired Skin Integrity Could Increase Infection Risk
- o Increase Spread of Existing Infection
- o Service Specific Infection Risk(s): **Folliculitis, Impetigo, MRSA, Parasitic Infection, Ringworm, Coronavirus**



Malpractice & Safety Risks *risk caused by a professional's practical or theoretical error*

- o Impaired Skin Integrity Could Increase Injury Risk
- o Lack of Medical History Could Increase Risks of Existing Injury
- o Service Specific Injury Risk(s): **Puncture Wound, Traction Alopecia**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- o Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- o Lack of Medical History Could Cause Product Reaction
- o Service Specific Reaction Risk(s): N/A

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| o Disinfectant Concentrate | o Liquid Soap | o Towels (cloth/paper) |
| o Disinfectant Container | o Mask | o Waste Container |
| o Disinfectant Spray/Wipes | o Protective Eyewear | o Water |
| o Gloves | o Spray Bottle | |
| o Hand Sanitizer | o Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

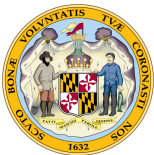
- | | |
|-----------------|--------------|
| o Cape | o Neck Strip |
| o Curved Needle | o Thread |
| o Hair Clips | |
| o Hair Comb | |
| o Scissors | |

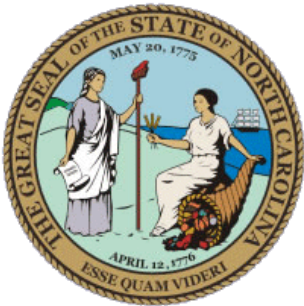


Service Products **as necessary*

- o Hair Extension (Weft)
- o Oil

Project
Collaborators





IDENTIFYING RISKS

SEW IN EXTENSION SERVICE

Service Description: The attachment of extensions to the hair on the head to alter or enhance the appearance.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

*An equally effective hand sanitizer may be used.

5. Wet hands with water
6. Apply liquid soap to hands
7. Lather soap in hands for 20 seconds
8. Rinse hands thoroughly with water
9. Dry hands with a towel

Client Consultation Procedure

10. Complete/review consultation
11. Determine the client's needs and preferences
12. Assess the client's skin and hair
13. Recommend treatment/service options

Client Preparation

14. Drape client with cape

Sectioning & Parting Procedure

15. Section and part hair

Braiding Procedure

16. Perform the braiding procedure

Needle Preparation

17. Thread the needle

Sew In Extension Procedure

18. Form stitch
19. Sew through the weft and bring the needle through the track

Product Application

20. Apply oil to the scalp, as needed

Service Conclusion

21. Remove cape from client

Post-Service Procedure

22. Discuss maintenance and aftercare
23. Discard any cross-contaminated products
24. Discard any porous (single-use) items used during the service
25. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
26. Store clean and disinfected tools, implements, and items in a clean closed storage container
27. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



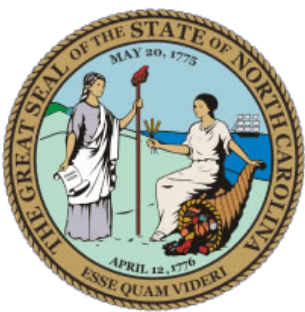
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

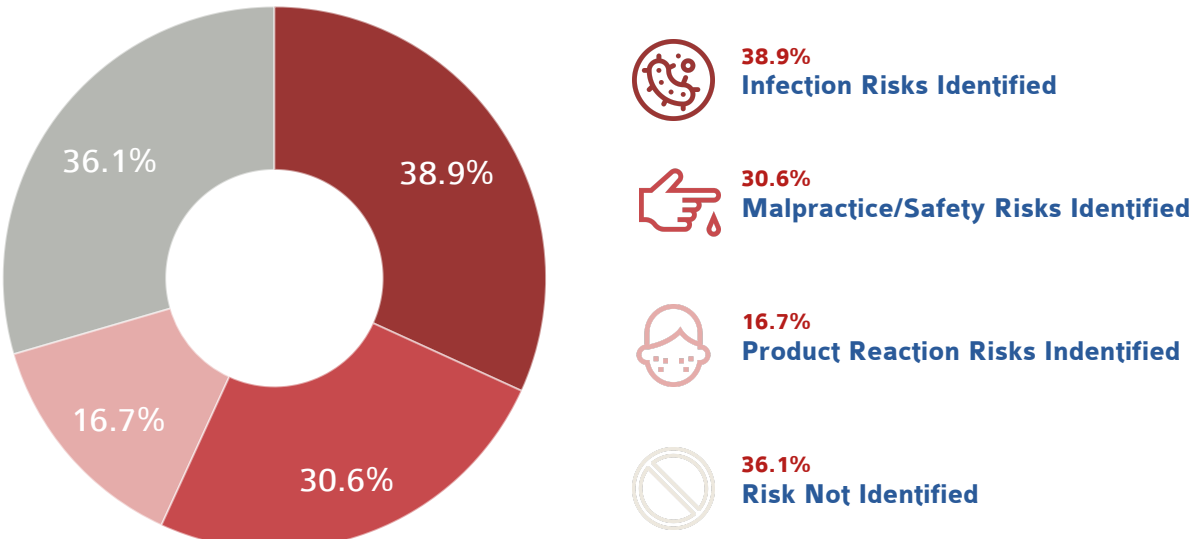


IDENTIFYING RISKS

IN BEAUTY SERVICES

CHEMICAL RELAXER SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

63.9 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Folliculitis, Impetigo, MRSA, Ringworm, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Chemical Burn**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Scalp/Skin Irritation**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- Disinfectant Concentrate
- Disinfectant Container
- Disinfectant Spray/Wipes
- Gloves
- Hand Sanitizer
- Liquid Soap
- Mask
- Protective Eyewear
- Spray Bottle
- Storage Container (products/tools)
- Towels (cloth/paper)
- Waste Container
- Water



Service Tools & Implements **as necessary*

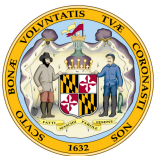
- Applicator Brush
- Bowl
- Cape
- Hair Clips
- Hair Comb
- Shampoo Bowl
- Spatula
- Towel

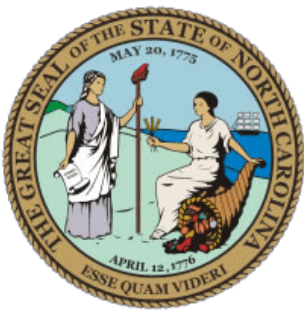


Service Products **as necessary*

- Conditioner
- Protective Cream
- Neutralizer
- Relaxer Product
- Shampoo
- Water

Project
Collaborators





IDENTIFYING RISKS

CHEMICAL RELAXER SERVICE

Service Description: The chemical processing of naturally curly hair on the head to permanently straighten the hair.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

*An equally effective hand sanitizer may be used.

5. Wet hands with water
6. Apply liquid soap to hands
7. Lather soap in hands for 20 seconds
8. Rinse hands thoroughly with water
9. Dry hands with a towel

Client Consultation Procedure

10. Complete/review consultation
11. Determine the client's needs and preferences
12. Assess the client's skin and hair
13. Recommend treatment/service options

Client Preparation

14. Drape client with cape

Sectioning & Parting Procedure

15. Section and part hair

Barrier Application

16. Apply protective cream

Relaxer Application

17. Apply relaxer product, following the manufacturer's instructions
18. Process relaxer product, following the manufacturer's instructions

Shampoo/Conditioner Application

19. Carefully position the client's neck in the shampoo bowl
20. Rinse relaxer product from the hair
21. Apply shampoo (repeat 3 times)
22. Apply neutralizer
23. Process neutralizer
24. Rinse neutralizer from the hair
25. Apply shampoo
26. Rinse shampoo
27. Apply conditioner
28. Rinse conditioner
29. Dry hair with towel

Service Conclusion

30. Remove cape from client

Post-Service Procedure

31. Discuss maintenance and aftercare
32. Discard any cross-contaminated products
33. Discard any porous (single-use) items used during the service
34. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
35. Store clean and disinfected tools, implements, and items in a clean closed storage container
36. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



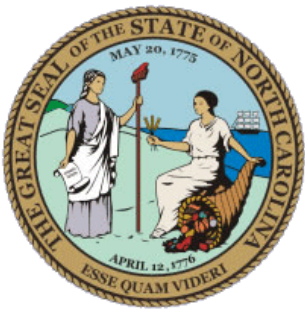
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

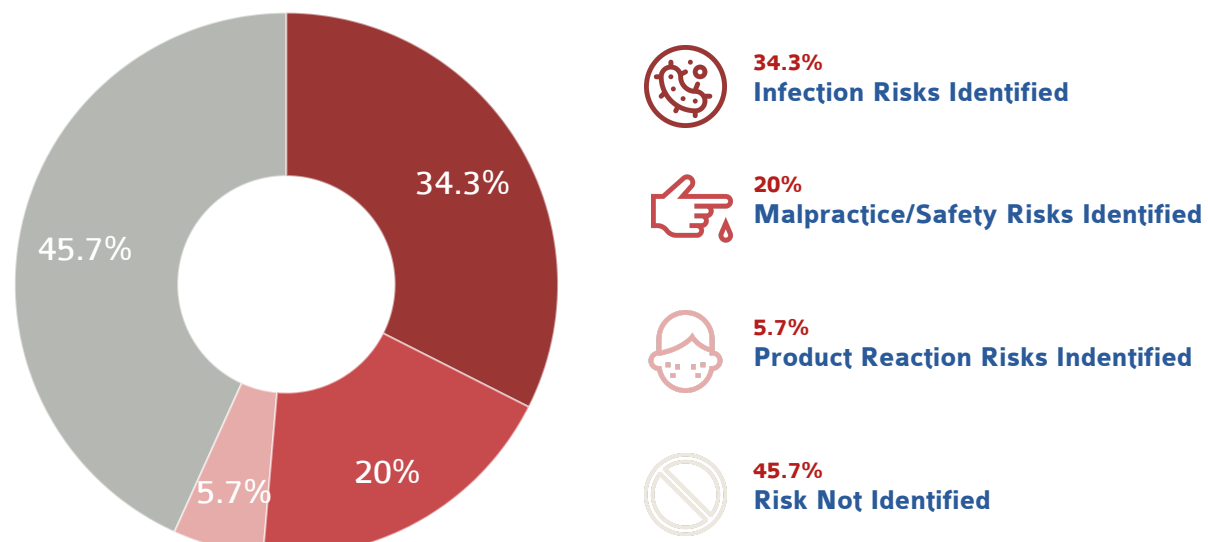


IDENTIFYING RISKS

IN BEAUTY SERVICES

FOIL SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

54.3 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Folliculitis, Impetigo, MRSA, Ringworm, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Chemical Burn**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Scalp/Skin Irritation**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- Disinfectant Concentrate
- Disinfectant Container
- Disinfectant Spray/Wipes
- Gloves
- Hand Sanitizer
- Liquid Soap
- Mask
- Protective Eyewear
- Spray Bottle
- Storage Container (products/tools)
- Towels (cloth/paper)
- Waste Container
- Water



Service Tools & Implements **as necessary*

- Applicator Bottle
- Applicator Brush
- Bowl
- Cape
- Foils
- Hair Clips
- Hair Comb
- Measuring Instrument
- Shampoo Bowl
- Spatula
- Timer
- Towel

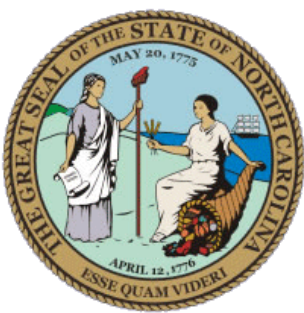


Service Products **as necessary*

- Conditioner
- Color/Lightener Product
- Developer
- Shampoo
- Water

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

FOIL SERVICE

Service Description: The chemical lightening of the hair on the head to enhance or alter the hair color.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

- 1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
- 2. Ensure service product is new or an unused disposable product applicator is used to apply the product
- 3. Ensure all porous (single-use) items are new and unused
- 4. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

*An equally effective hand sanitizer may be used.

- 5. Wet hands with water
- 6. Apply liquid soap to hands
- 7. Lather soap in hands for 20 seconds
- 8. Rinse hands thoroughly with water
- 9. Dry hands with a towel

Client Consultation Procedure

- 10. Complete/review consultation
- 11. Determine the client's needs and preferences
- 12. Assess the client's skin and hair
- 13. Recommend treatment/service options
- 14. Perform reaction test

Client Preparation

- 15. Drape client with cape

Sectioning & Parting Procedure

- 16. Section and part hair

Chemical Mixing Application

- 17. Mix chemicals, following manufacturer's instructions

Foil Parting Procedure

- 18. Weave out selected strands from the desired parting
- 19. Apply foil underneath the strand

Color/Lightener Procedure

- 20. Apply color/lightener product, following the manufacturer's instructions
- 21. Process color/lightener product, following the manufacturer's instructions

Shampoo/Conditioner Application

- 22. Carefully position the client's neck in the shampoo bowl
- 23. Rinse hair
- 24. Apply shampoo
- 25. Rinse shampoo
- 26. Apply conditioner
- 27. Rinse conditioner
- 28. Dry hair with towel

Service Conclusion

- 29. Remove cape from client

Post-Service Procedure

- 30. Discuss maintenance and aftercare
- 31. Discard any cross-contaminated products
- 32. Discard any porous (single-use) items used during the service
- 33. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
- 34. Store clean and disinfected tools, implements, and items in a clean closed storage container
- 35. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



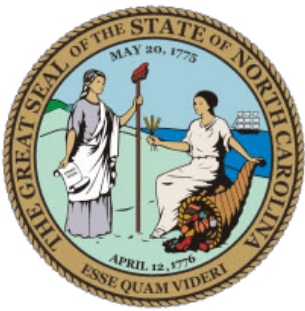
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

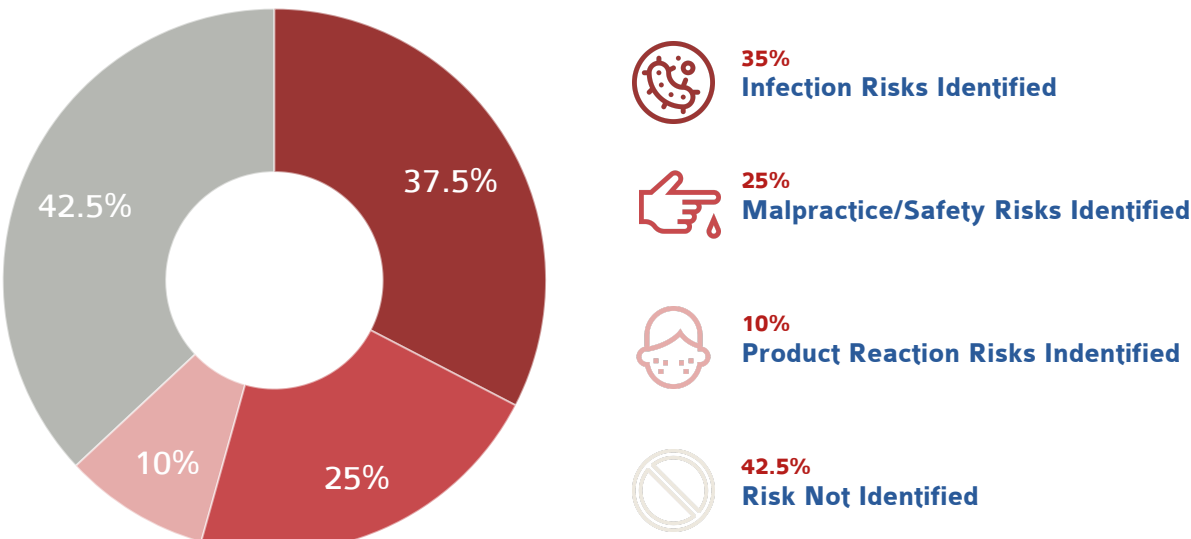


IDENTIFYING RISKS

IN BEAUTY SERVICES

PERMANENT WAVE SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

57.5 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Folliculitis, Impetigo, MRSA, Ringworm, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Chemical Burn**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Scalp/Skin Irritation**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

- | | | |
|-------------------------|----------------|---------|
| ◦ Cape | ◦ Hair Comb | ◦ Timer |
| ◦ Cotton | ◦ Hair Picks | ◦ Towel |
| ◦ Disposable Applicator | ◦ Perm Rods | |
| ◦ End Papers | ◦ Shampoo Bowl | |
| ◦ Hair Clips | ◦ Spray Bottle | |

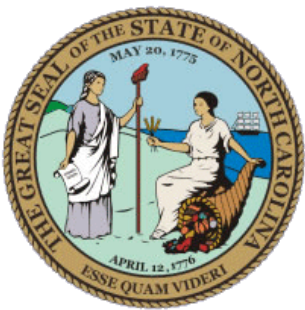


Service Products **as necessary*

- Neutralizer
- Protective Cream
- Shampoo
- Water
- Waving Lotion

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

PERMANENT WAVE SERVICE

Service Description: The chemical processing of straight hair on the head to permanently add curls to the hair.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

5. Wet hands with water
6. Apply liquid soap to hands
7. Lather soap in hands for 20 seconds
8. Rinse hands thoroughly with water
9. Dry hands with a towel

Client Consultation Procedure

10. Complete/review consultation
11. Determine the client's needs and preferences
12. Assess the client's skin and hair
13. Recommend treatment/service options

Client Preparation

14. Drape client with cape

Shampoo/Conditioner Application

15. Carefully position the client's neck in the shampoo bowl
16. Rinse hair
17. Apply shampoo
18. Rinse shampoo
19. Dry hair with towel

Sectioning & Parting Procedure

20. Section and part hair

Wrapping Procedure

21. Perform wrapping procedure

Barrier Application

22. Apply protective cream

Solution Application

23. Apply solution, following manufacturer's instructions
24. Process solution, following manufacturer's instructions
25. Carefully position client's neck in the shampoo bowl
26. Rinse solution
27. Blot with towel

Neutralizer Application

28. Apply neutralizer, following manufacturer's instructions
29. Process neutralizer, following manufacturer's instructions
30. Carefully position client's neck in the shampoo bowl
31. Rinse neutralizer
32. Rod Removal
33. Dry hair with towel

Service Conclusion

34. Remove cape from client

Post-Service Procedure

35. Discuss maintenance and aftercare
36. Discard any cross-contaminated products
37. Discard any porous (single-use) items used during the service
38. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
39. Store clean and disinfected tools, implements, and items in a clean closed storage container
40. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



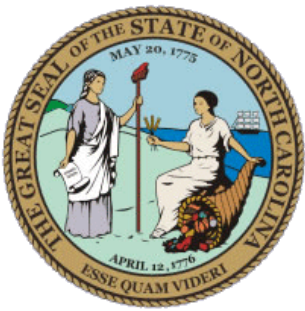
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

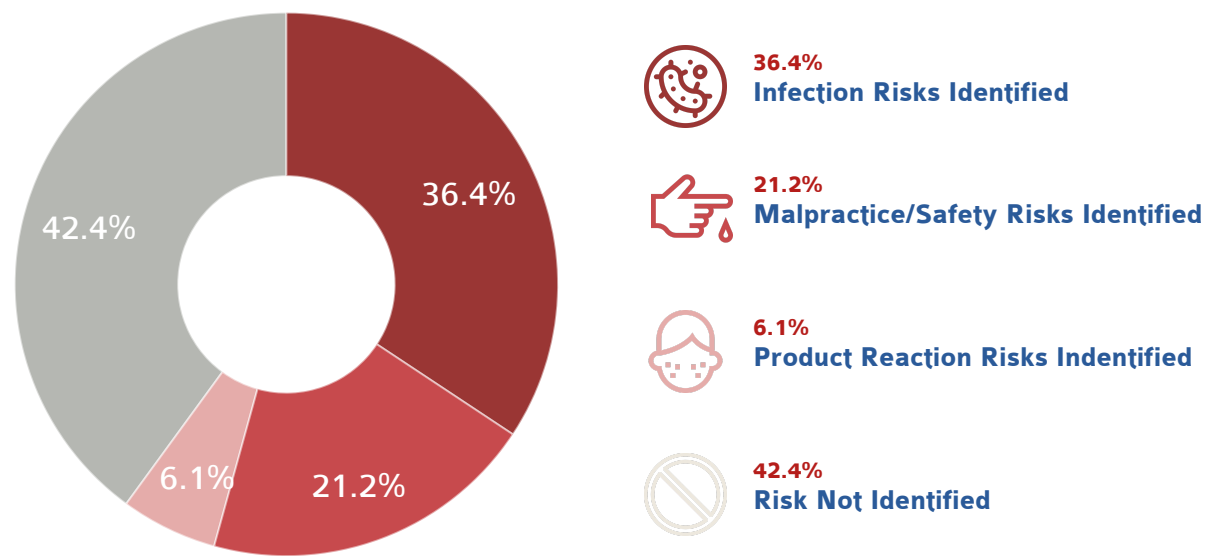


IDENTIFYING RISKS

IN BEAUTY SERVICES

HAIR COLOR SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

57.6 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Folliculitis, Impetigo, MRSA, Ringworm, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Chemical Burn**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Scalp/Skin Irritation**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- Disinfectant Concentrate
- Disinfectant Container
- Disinfectant Spray/Wipes
- Gloves
- Hand Sanitizer
- Liquid Soap
- Mask
- Protective Eyewear
- Spray Bottle
- Storage Container (products/tools)
- Towels (cloth/paper)
- Waste Container
- Water



Service Tools & Implements **as necessary*

- Applicator Bottle
- Applicator Brush
- Bowl
- Cape
- Hair Clips
- Hair Comb
- Measuring Instrument
- Shampoo Bowl
- Spatula
- Timer
- Towel

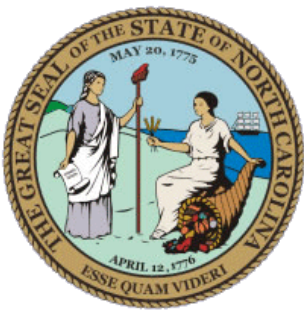


Service Products **as necessary*

- Conditioner
- Color/Lightener Product
- Developer
- Shampoo
- Water

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

HAIR COLOR SERVICE

Service Description: The chemical coloring of the hair on the head to alter or enhance the hair color.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

- 1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
- 2. Ensure service product is new or an unused disposable product applicator is used to apply the product
- 3. Ensure all porous (single-use) items are new and unused
- 4. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

*An equally effective hand sanitizer may be used.

- 5. Wet hands with water
- 6. Apply liquid soap to hands
- 7. Lather soap in hands for 20 seconds
- 8. Rinse hands thoroughly with water
- 9. Dry hands with a towel

Client Consultation Procedure

- 10. Complete/review consultation
- 11. Determine the client's needs and preferences
- 12. Assess the client's skin and hair
- 13. Recommend treatment/service options
- 14. Perform reaction test

Client Preparation

- 15. Drape client with cape

Sectioning & Parting Procedure

- 16. Section and part hair

Chemical Mixing Application

- 17. Mix chemicals, following manufacturer's instructions

Color/Lightener Procedure

- 18. Apply color/lightener product, following the manufacturer's instructions
- 19. Process color/lightener product, following the manufacturer's instructions

Shampoo/Conditioner Application

- 20. Carefully position the client's neck in the shampoo bowl
- 21. Rinse hair
- 22. Apply shampoo
- 23. Rinse shampoo
- 24. Apply conditioner
- 25. Rinse conditioner
- 26. Dry hair with towel

Service Conclusion

- 27. Remove cape from client

Post-Service Procedure

- 28. Discuss maintenance and aftercare
- 29. Discard any cross-contaminated products
- 30. Discard any porous (single-use) items used during the service
- 31. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
- 32. Store clean and disinfected tools, implements, and items in a clean closed storage container
- 33. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



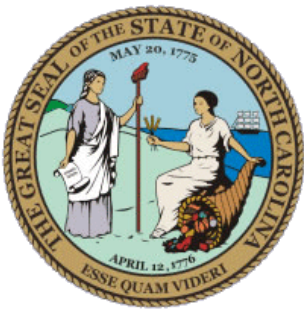
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

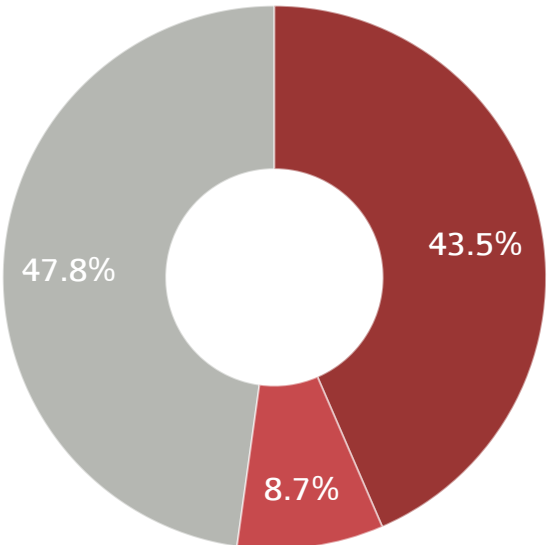


IDENTIFYING RISKS

IN BEAUTY SERVICES

BASIC POLISH SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



43.5%
Infection Risks Identified



8.7%
Malpractice/Safety Risks Identified



0%
Product Reaction Risks Identified



47.8%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

52.2 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): Cellulitis, E. coli, Influenza, MRSA, Norovirus, Coronavirus



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): N/A



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): N/A

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

- Cotton
- Towel

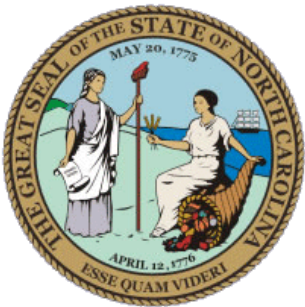


Service Products **as necessary*

- | | |
|----------------------------|------------------------|
| ◦ Acetone/Polish Remover | ◦ Nail Polish Top Coat |
| ◦ Dehydrator | ◦ Water |
| ◦ Liquid Soap or Sanitizer | |
| ◦ Nail Polish Base | |
| ◦ Nail Polish Color | |

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

BASIC POLISH SERVICE

Service Description: The addition of artificial products to the nails of the hands or feet to enhance the appearance of the natural or artificial nail.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure all porous (single-use) items are new and unused
3. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

4. Wet hands with water
5. Apply liquid soap to hands
6. Lather soap in hands for 20 seconds
7. Rinse hands thoroughly with water
8. Dry hands with a towel

Client Consultation Procedure

9. Complete/review consultation
10. Determine the client's needs and preferences
11. Assess the client's hands and/or feet
12. Recommend treatment/service options

Client Preparation

13. Client washes hands

Polish Removal Procedure

14. Saturate a cotton ball with polish remover
15. Remove existing polish

Nail Assessment

16. Evaluate nail health after polish is removed from the natural nail

Product Application

17. Apply nail dehydrator to remove oil and surface moisture (if the polish is desired)
18. Polish (if desired)

Post-Service Procedure

19. Discuss maintenance and aftercare
20. Discard any porous (single-use) items used during the service
21. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
22. Store clean and disinfected tools, implements, and items in a clean closed storage container
23. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



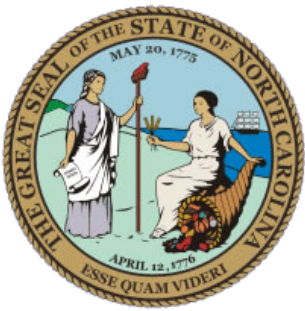
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

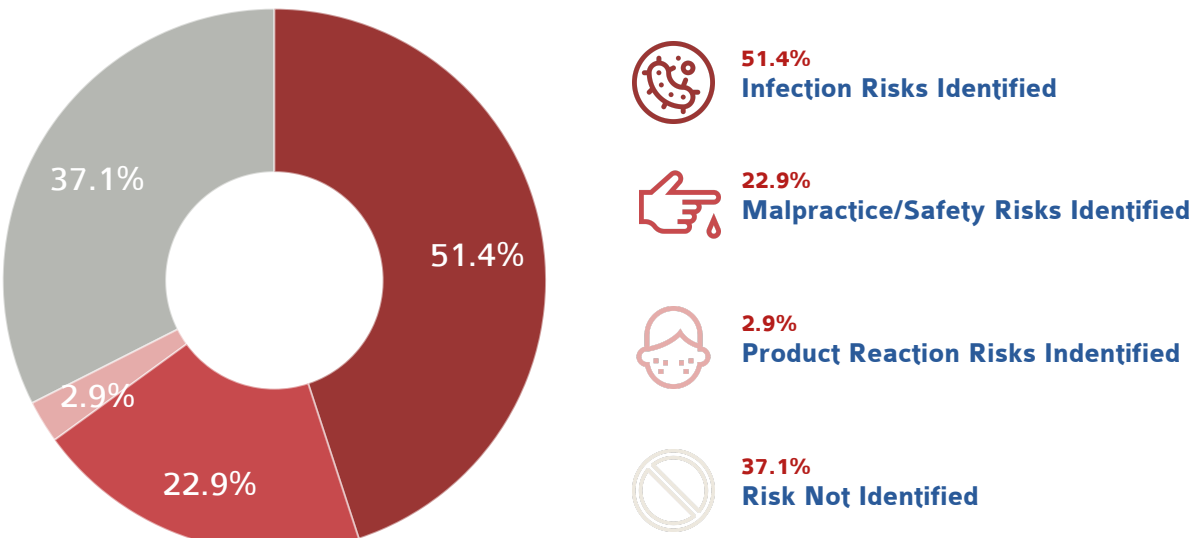


IDENTIFYING RISKS

IN BEAUTY SERVICES

BASIC MANICURE SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

62.9 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): Cellulitis, E. coli, Influenza, MRSA, Norovirus, Coronavirus



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): Cut Injury, Injury to the Cuticle, Hyponychium, Nail Plate, or Surrounding Skin, Skin Abrasion



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): Skin Irritation

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

- | | | |
|------------------|--------------------|---------|
| ◦ Cotton | ◦ Nail Clippers | ◦ Towel |
| ◦ Cuticle Pusher | ◦ Nail Files | |
| ◦ Finger Bowl | ◦ Nail Nippers | |
| ◦ Nail Brush | ◦ Nail Pusher | |
| ◦ Nail Buffers | ◦ Orangewood Stick | |

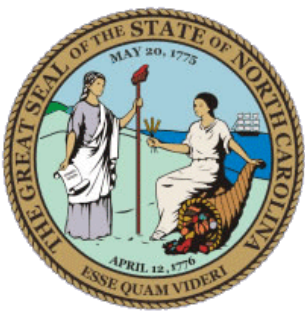


Service Products **as necessary*

- | | |
|---------------------------|------------------------|
| ◦ Acetone/Polish Remover | ◦ Nail Oil |
| ◦ Cuticle Remover | ◦ Nail Polish Base |
| ◦ Dehydrator | ◦ Nail Polish Color |
| ◦ Liquid Soap (Sanitizer) | ◦ Nail Polish Top Coat |
| ◦ Lotion | ◦ Water |

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

BASIC MANICURE SERVICE

Service Description: The treatment of the nails on the hands to groom, maintain, or beautify.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

- 1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
- 2. Ensure service product is new or an unused disposable product applicator is used to apply the product
- 3. Ensure all porous (single-use) items are new and unused
- 4. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

- 5. Wet hands with water
- 6. Apply liquid soap to hands
- 7. Lather soap in hands for 20 seconds
- 8. Rinse hands thoroughly with water
- 9. Dry hands with a towel

Client Consultation Procedure

- 10. Complete/review consultation
- 11. Determine the client's needs and preferences
- 12. Assess the client's skin and hair
- 13. Recommend treatment/service options

Client Preparation

- 14. Client washes hands

Polish Removal Procedure

- 15. Saturate a cotton ball with polish remover
- 16. Remove existing polish

Nail Assessment

- 17. Evaluate nail health after polish is removed from the natural nail

Nail Shaping Procedure

- 18. Clip and file nails to desired nail shape and length
- 19. Buff the nails

Nail Soaking Procedure

- 20. Soak fingers in a bowl of water
- 21. Soak for 5 minutes

Nail Brushing Procedure

- 22. Brush the nail to remove any debris

Cuticle Removal Procedure

- 23. Apply cuticle remover
- 24. Remove the nonliving portion of the cuticle

Nail Cleaning Procedure

- 25. Clean under the free edge of the nail
- 26. Buff the nails

Product Application

- 27. Apply lotion or oil to the client's hand and arm
- 28. Apply nail dehydrator to remove oil and surface moisture (if the polish is desired)
- 29. Polish (if desired)

Post-Service Procedure

- 30. Discuss maintenance and aftercare
- 31. Discard any cross-contaminated products
- 32. Discard any porous (single-use) items used during the service
- 33. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
- 34. Store clean and disinfected tools, implements, and items in a clean closed storage container
- 35. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



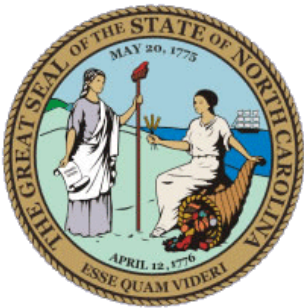
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

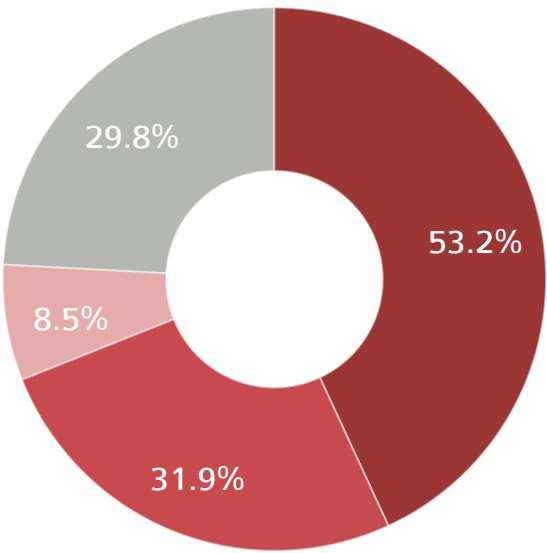


IDENTIFYING RISKS

IN BEAUTY SERVICES

ACRYLIC FILL/REPAIR NAIL SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



53.2%
Infection Risks Identified



31.9%
Malpractice/Safety Risks Identified



8.5%
Product Reaction Risks Identified



29.8%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

70.2 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Cellulitis, E. coli, Influenza, MRSA, Norovirus, Coronavirus**



Product Reaction Risks *risk caused by a professional's practical or theoretical error*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Respiratory Irritation, Skin Irritation,**



Malpractice/Safety Risks *risk caused by a consumer's reaction to a product ingredient*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Chemical Burn, Cut Injury, Friction Burn, Injury to the Cuticle, Hyponychium, Nail Bed, Nail Plate, or Surrounding Skin, Skin Abrasion**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- Disinfectant Concentrate
- Disinfectant Container
- Disinfectant Spray/Wipes
- Gloves
- Hand Sanitizer
- Liquid Soap
- Mask
- Protective Eyewear
- Spray Bottle
- Storage Container (products/tools)
- Towels (cloth/paper)
- Waste Container
- Water



Service Tools & Implements **as necessary*

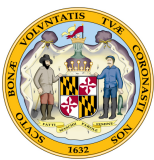
- Cotton
- Cuticle Pusher
- Disposable Applicator
- Electric Drill/File
- Finger Bowl
- Nail Brush
- Nail Buffers
- Nail Clippers
- Nail Files
- Nail Form
- Nail Nippers
- Nail Pusher
- Orangewood Stick
- Sanders & Sleeves (electric)
- Tip Cutter
- Towel
- UV/LED Light

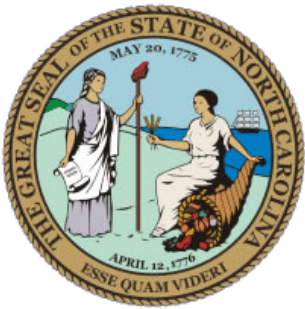


Service Products **as necessary*

- Alcohol
- Acetone/Polish Remover
- Acrylic
- Bonder
- Cleanser
- Cuticle Oil
- Cuticle Remover
- Dehydrator
- Liquid Soap (Sanitizer)
- Lotion
- Monomer
- Nail Adhesive
- Nail Oil
- Nail Polish Base
- Nail Polish Color
- Nail Polish Top Coat
- Nail Tips
- Oligomer (gel)
- Primer
- Water

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

ACRYLIC NAIL FILL/REPAIR SERVICE

Service Description: The maintenance or repair of an existing artificial product to the nails of the hands to add length or to strengthen the natural nail.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure

11. Complete/review consultation
12. Determine the client's needs and preferences
13. Assess the client's nails and surrounding skin
14. Recommend treatment/service options

Client Preparation

15. Client washes hands

Acrylic Removal

16. Remove existing polish
17. Remove old, lifted, or damaged acrylic

Nail Assessment

18. Evaluate nail health

Cuticle Removal Procedure

19. Apply cuticle remover
20. Remove the nonliving portion of the cuticle

Nail Preparation and Cleaning Procedure

21. Clean under the free edge
22. File and remove shine
23. Clean surface of the nail
24. Apply alcohol or acetone to remove oils and surface moisture

Bonder/Primer Application

25. Apply bonder or primer by following the manufacturer's instruction

Tip Application

26. Apply top to the natural nail
27. Cut the nail tip to the desired length
28. File and buff nail to smooth the contact area to the natural nail

Form Application

29. Position the nail form under the free edge and level with the natural nail

Liquid Monomer/Polymer Powder Application

30. Apply product following manufacturer's instructions

Nail Shaping Procedure

31. File (electric/manual) the sides of each nail
32. Buff the nails
33. Remove any dust with a clean brush
34. Apply cuticle oil

Finishing Gel Application

35. Apply UV/LED activated gel product on the nail
36. Place client's hand under UV/LED light, following manufacturer's instructions
37. Remove tacky layer
38. Apply and rub nail oil into surround skin
39. Client washes hands
40. Apply lotion to hands and arms

Post-Service Procedure

41. Discuss maintenance and aftercare
42. Discard any cross-contaminated products
43. Discard any porous (single-use) items used during the service
44. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
45. Store clean and disinfected tools, implements, and items in a clean closed storage container
46. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
47. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



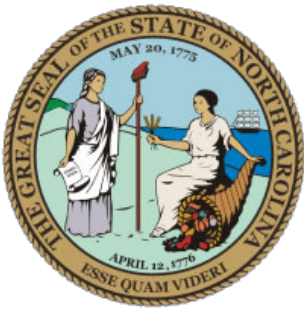
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

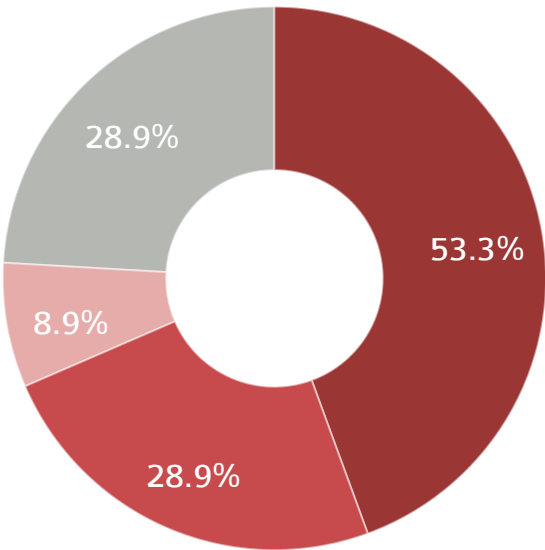


IDENTIFYING RISKS

IN BEAUTY SERVICES

ACRYLIC NAIL SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



53.3%
Infection Risks Identified



28.9%
Malpractice/Safety Risks Identified



8.9%
Product Reaction Risks Identified



28.9%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

68.9 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Cellulitis, E. coli, Influenza, MRSA, Norovirus, Coronavirus**



Product Reaction Risks *risk caused by a professional's practical or theoretical error*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Respiratory Irritation, Skin Irritation,**



Malpractice/Safety Risks *risk caused by a consumer's reaction to a product ingredient*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Chemical Burn, Cut Injury, Friction Burn, Injury to the Cuticle, Hyponychium, Nail Bed, Nail Plate, or Surrounding Skin, Skin Abrasion**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

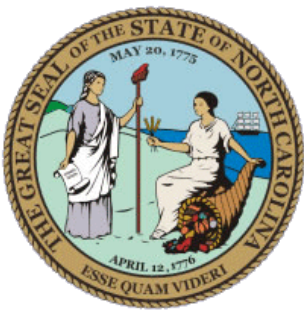
- | | | |
|-------------------------|-----------------|--------------------------------|
| ◦ Cotton | ◦ Nail Buffers | ◦ Orangewood Stick |
| ◦ Cuticle Pusher | ◦ Nail Clippers | ◦ Sanders & Sleeves (electric) |
| ◦ Disposable Applicator | ◦ Nail Files | ◦ Tip Cutter |
| ◦ Electric Drill/File | ◦ Nail Form | ◦ Towel |
| ◦ Finger Bowl | ◦ Nail Nippers | ◦ UV/LED Light |
| ◦ Nail Brush | ◦ Nail Pusher | |



Service Products **as necessary*

- | | | |
|--------------------------|---------------------------|------------------------|
| ◦ Alcohol | ◦ Dehydrator | ◦ Nail Polish Color |
| ◦ Acetone/Polish Remover | ◦ Liquid Soap (Sanitizer) | ◦ Nail Polish Top Coat |
| ◦ Acrylic | ◦ Lotion | ◦ Nail Tips |
| ◦ Bond | ◦ Monomer | ◦ Oligomer (gel) |
| ◦ Cleanser | ◦ Nail Adhesive | ◦ Primer |
| ◦ Cuticle Oil | ◦ Nail Oil | ◦ Water |
| ◦ Cuticle Remover | ◦ Nail Polish Base | |





IDENTIFYING RISKS

ACRYLIC NAIL SERVICE

Service Description: The addition of artificial products to the nails of the hands to add length or to strengthen the natural nail.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure



1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)



**An equally effective hand sanitizer may be used.*

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure



11. Complete/review consultation
12. Determine the client's needs and preferences
13. Assess the client's skin and hair
14. Recommend treatment/service options

Client Preparation



15. Client washes hands

Nail Assessment



16. Evaluate nail health

Cuticle Removal Procedure



17. Apply cuticle remover
18. Remove the nonliving portion of the cuticle

Nail Preparation and Cleaning Procedure



19. Clean under the free edge
20. File and remove shine
21. Clean surface of the nail
22. Apply alcohol or acetone to remove oils and surface moisture

Bonder/Primer Application



23. Applies bonder or primer by following the manufacturer's instruction

Tip Application



24. Apply top to the natural nail
25. Cut the nail tip to the desired length
26. File and buff nail to smooth the contact area to the natural nail

Form Application

27. Position the nail form under the free edge and level with the natural nail

Liquid Monomer/Polymer Powder Application



28. Apply product following manufacturer's instructions

Nail Shaping Procedure



29. File (electric/manual) the sides of each nail
30. Buff the nails
31. Remove any dust with a clean brush
32. Apply cuticle oil

Finishing Gel Application



33. Apply UV/LED activated gel product on the nail
34. Place client's hand under UV/LED light, following manufacturer's instructions
35. Remove tacky layer
36. Apply and rub nail oil into surround skin
37. Client washes hands
38. Apply lotion to hands and arms

Post-Service Procedure



39. Discuss maintenance and aftercare
40. Discard any cross-contaminated products
41. Discard any porous (single-use) items used during the service
42. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
43. Store clean and disinfected tools, implements, and items in a clean closed storage container
44. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
45. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



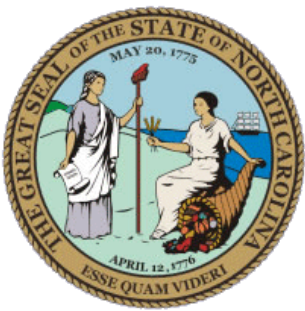
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

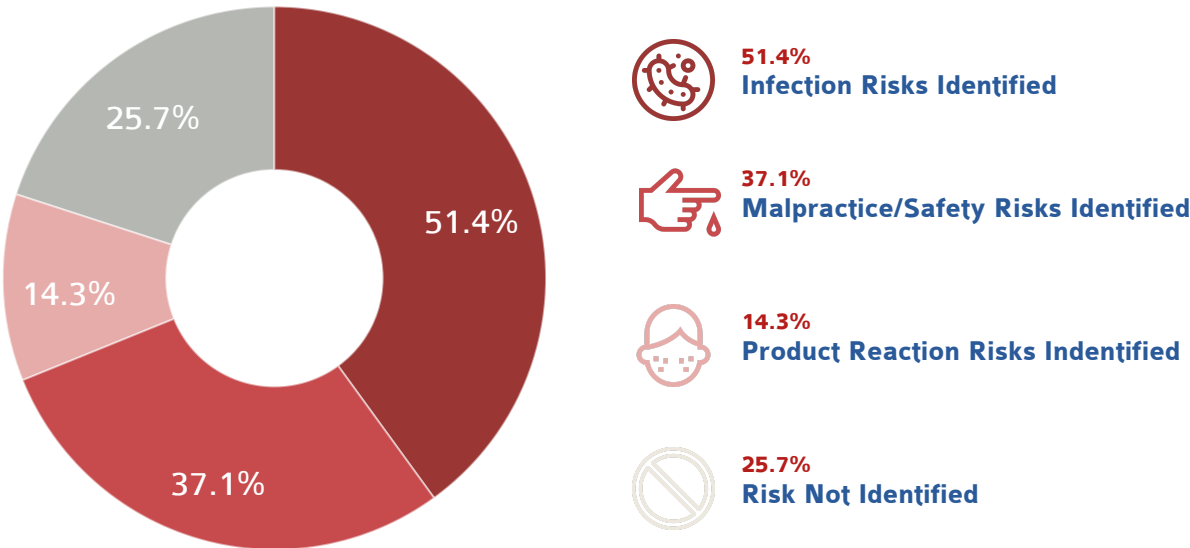


IDENTIFYING RISKS

IN BEAUTY SERVICES

DIP NAIL APPLICATION SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

74.3% of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Cellulitis, E. coli, Influenza, MRSA, Norovirus, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Cut Injury, Friction Burn, Injury to the Cuticle, Hyponychium, Nail Plate, or Surrounding Skin, Skin Abrasion**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Respiratory Irritation, Skin Irritation,**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

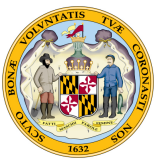
- | | |
|-------------------------|--------------------|
| ◦ Cotton | ◦ Nail Files |
| ◦ Cuticle Pusher | ◦ Nail Nippers |
| ◦ Disposable Applicator | ◦ Nail Pusher |
| ◦ Nail Buffers | ◦ Orangewood Stick |
| ◦ Nail Clippers | ◦ Towel |

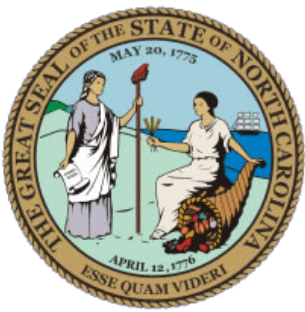


Service Products **as necessary*

- | | | |
|--------------------------|---------------------------|---------|
| ◦ Alcohol | ◦ Dehydrator | ◦ Water |
| ◦ Acetone/Polish Remover | ◦ Layering Gel | |
| ◦ Activator | ◦ Liquid Base Coat | |
| ◦ Acrylic Powder | ◦ Liquid Soap (Sanitizer) | |
| ◦ Cuticle Remover | ◦ Sealer | |

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

DIP NAIL APPLICATION SERVICE

Service Description: The addition of artificial products to the nails of the hands to enhance the appearance of the natural nail.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

- 1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
- 2. Ensure service product is new or an unused disposable product applicator is used to apply the product
- 3. Ensure all porous (single-use) items are new and unused
- 4. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

*An equally effective hand sanitizer may be used.

- 5. Wet hands with water
- 6. Apply liquid soap to hands
- 7. Lather soap in hands for 20 seconds
- 8. Rinse hands thoroughly with water
- 9. Dry hands with a towel

Client Consultation Procedure

- 10. Complete/review consultation
- 11. Determine the client's needs and preferences
- 12. Assess the client's nails and surrounding skin
- 13. Recommend treatment/service options

Client Preparation

- 14. Client washes hands

Nail Assessment

- 15. Evaluate nail health

Cuticle Removal Procedure

- 16. Apply cuticle remover
- 17. Remove the nonliving portion of the cuticle

Nail Preparation and Cleaning Procedure

- 18. Clean under the free edge
- 19. Clip or file the nails to desired nail shape and length
- 20. File and remove shine
- 21. Clean surface of the nail
- 22. Apply alcohol or acetone to remove oils and surface moisture

Dip Application

- 23. Apply liquid base product to nail while avoiding skin contact
- 24. Apply powder to cover each nail individually
- 25. Remove excess powder
- 26. Apply layering gel between layers
- 27. Apply sealer or activator

Nail Shaping Procedure

- 28. File and buff the nails
- 29. Remove any dust with alcohol

Post-Service Procedure

- 30. Discuss maintenance and aftercare
- 31. Discard any cross-contaminated products
- 32. Discard any porous (single-use) items used during the service
- 33. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
- 34. Store clean and disinfected tools, implements, and items in a clean closed storage container
- 35. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



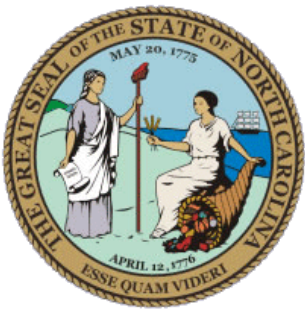
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

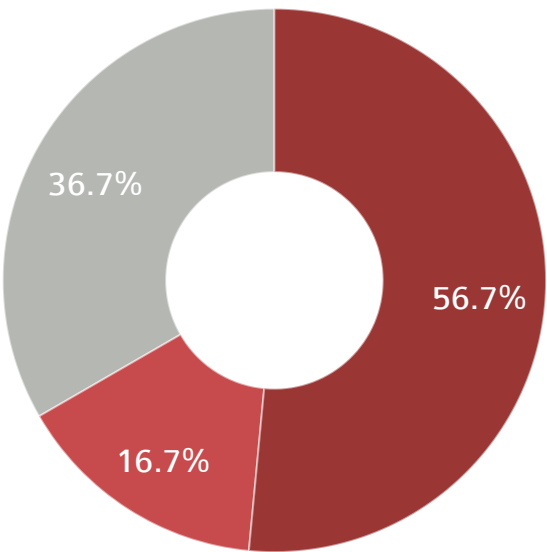


IDENTIFYING RISKS

IN BEAUTY SERVICES

NAIL SOAK OFF SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



56.7%
Infection Risks Identified



16.7%
Malpractice/Safety Risks Identified



0%
Product Reaction Risks Identified



36.7%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

63.3 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): Cellulitis, E. coli, Influenza, MRSA, Norovirus, Coronavirus



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): Cut Injury, Friction Burn, Injury to the Cuticle, Hyponychium, Nail Plate, or Surrounding Skin, Skin Abrasion



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): N/A

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

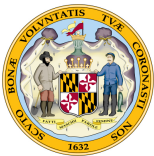
- | | |
|-------------------------|--------------------------------|
| ◦ Cotton | ◦ Nail Files |
| ◦ Disposable Applicator | ◦ Nail Pusher |
| ◦ Electric Drill/File | ◦ Sanders & Sleeves (Electric) |
| ◦ Foil | ◦ Towel |
| ◦ Nail Buffers | |

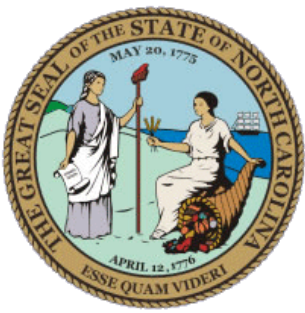


Service Products **as necessary*

- Alcohol
- Acetone/Polish Remover
- Cuticle Oil
- Liquid Soap (Sanitizer)
- Water

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

NAIL SOAK OFF SERVICE

Service Description: The soaking of the existing enhancements of the nails of the hands or feet to remove artificial products from the natural nail.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure

11. Complete/review consultation
12. Determine the client's needs and preferences
13. Assess the client's skin and hair
14. Recommend treatment/service options

Client Preparation

15. Client washes hands

Soak Off Procedure

16. File or drill surface to break product seal
17. Saturate cotton with acetone
18. Wrap nails in foil with cotton soaked acetone
19. Soak the nail for 5-10 minutes
20. Scrape the softened product
21. File and buff nails
22. Remove any dust with alcohol
23. Apply cuticle oil

Post-Service Procedure

24. Discuss maintenance and aftercare
25. Discard any cross-contaminated products
26. Discard any porous (single-use) items used during the service
27. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
28. Store clean and disinfected tools, implements, and items in a clean closed storage container
29. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
30. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



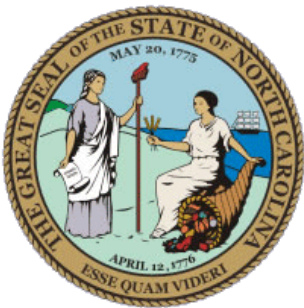
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

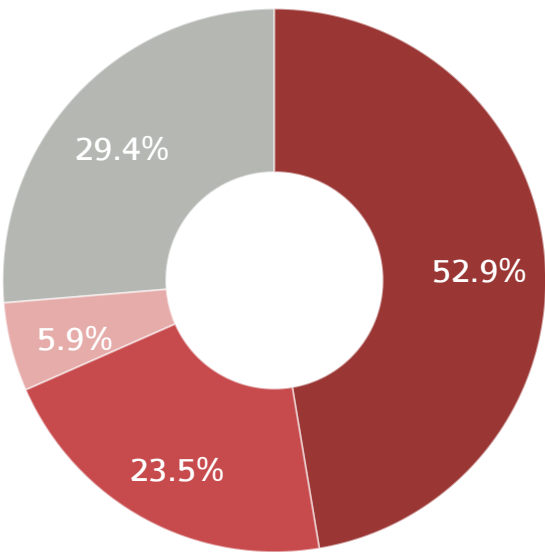


IDENTIFYING RISKS

IN BEAUTY SERVICES

GEL POLISH SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



52.9%
Infection Risks Identified



23.5%
Malpractice/Safety Risks Identified



5.9%
Product Reaction Risks Identified



29.4%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

70.6 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Cellulitis, E. coli, Influenza, MRSA, Norovirus, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Cut Injury, Friction Burn, Injury to the Cuticle, Hyponychium, Nail Plate, or Surrounding Skin, Skin Abrasion**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Respiratory Irritation, Skin Irritation,**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- Disinfectant Concentrate
- Disinfectant Container
- Disinfectant Spray/Wipes
- Gloves
- Hand Sanitizer
- Liquid Soap
- Mask
- Protective Eyewear
- Spray Bottle
- Storage Container (products/tools)
- Towels (cloth/paper)
- Waste Container
- Water



Service Tools & Implements **as necessary*

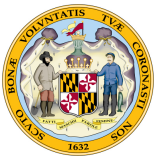
- Cotton
- Cuticle Pusher
- Disposable Applicator
- Nail Clippers
- Nail Files
- Nail Nippers
- Nail Pusher
- Orangewood Stick
- Towel
- UV/LED Light

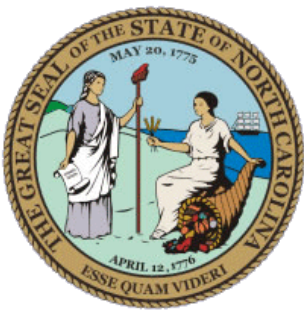


Service Products **as necessary*

- Alcohol
- Acetone
- Cleanser
- Cuticle Remover
- Dehydrator
- Liquid Soap (Sanitizer)
- Lotion
- Nail Oil
- Oligomer (Gel)
- Water

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

GEL POLISH SERVICE

Service Description: The addition of artificial products to the nails of the hands to add length or to strengthen the natural nail.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)

*An equally effective hand sanitizer may be used.

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure

11. Complete/review consultation
12. Determine the client's needs and preferences
13. Recommend treatment/service options

Client Preparation

14. Client washes hands

Nail Assessment

15. Evaluate nail health

Cuticle Removal Procedure

16. Apply cuticle remover
17. Remove the nonliving portion of the cuticle

Nail Preparation and Cleaning Procedure

18. Clean under the free edge
19. Clip or file the nails to desired nail shape and length
20. File and remove shine
21. Clean surface of the nail
22. Apply alcohol or acetone to remove oils and surface moisture

Hard/Soft Gel Application

23. Apply UV/LED activated gel product on the nail
24. Place client's hand under UV/LED light, following manufacturer's instructions
25. Remove tacky layer

Finishing Application

27. Apply and rub the nail oil into surrounding skin
28. Apply lotion to hands and arms

Post-Service Procedure

28. Discuss maintenance and aftercare
29. Discard any cross-contaminated products
30. Discard any porous (single-use) items used during the service
31. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
32. Store clean and disinfected tools, implements, and items in a clean closed storage container
33. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
34. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



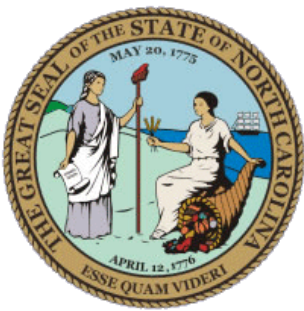
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

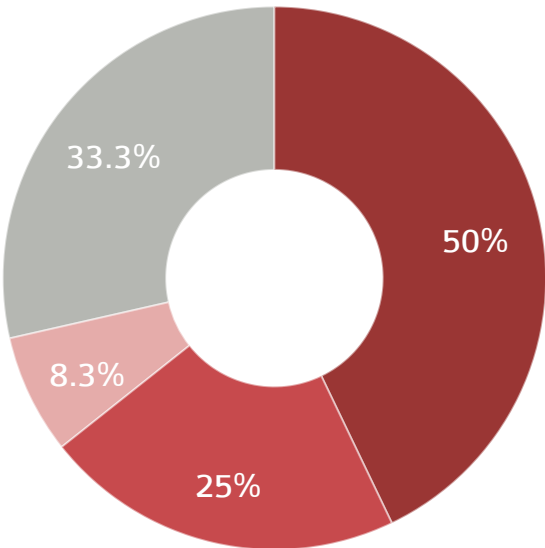


IDENTIFYING RISKS

IN BEAUTY SERVICES

BASIC PEDICURE SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



50%
Infection Risks Identified



25%
Malpractice/Safety Risks Identified



8.3%
Product Reaction Risks Identified



33.3%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

66.7 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): **Cellulitis, MRSA, Mycobacterium Fortuitum, Onychomycosis, Tinea Capitis, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Cut Injury, Friction Burn, Injury to the Cuticle, Hyponychium, Nail Plate, or Surrounding Skin, Skin Abrasion**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Respiratory Irritation, Skin Irritation,**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

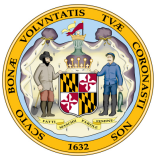
- | | | |
|------------------|-----------------|--------------------|
| ◦ Cotton | ◦ Nail Buffer | ◦ Orangewood Stick |
| ◦ Cuticle Pusher | ◦ Nail Clippers | ◦ Pedicure Bowl |
| ◦ Foot File | ◦ Nail Files | ◦ Towel |
| ◦ Foot Scrub | ◦ Nail Nippers | |
| ◦ Nail Brush | ◦ Nail Pusher | |

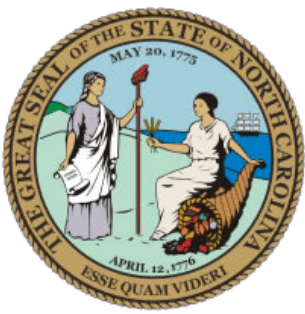


Service Products **as necessary*

- | | | |
|--------------------------|---------------------------|------------------------|
| ◦ Alcohol | ◦ Foot Scrub | ◦ Nail Polish Color |
| ◦ Acetone/Polish Remover | ◦ Liquid Soap (Sanitizer) | ◦ Nail Polish Top Coat |
| ◦ Callus Remover | ◦ Lotion | ◦ Water |
| ◦ Cuticle Remover | ◦ Nail Oil | |
| ◦ Dehydrator | ◦ Nail Polish Base Coat | |

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

BASIC PEDICURE SERVICE

Service Description: The treatment of the nails on the feet to groom, maintain, or beautify.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

- 1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
- 2. Ensure service product is new or an unused disposable product applicator is used to apply the product
- 3. Ensure all porous (single-use) items are new and unused
- 4. Ensure all non-porous tools, implements, and items are clean and disinfected

Hand Cleaning Procedure (Before/After Service)

*An equally effective hand sanitizer may be used.

- 5. Wet hands with water
- 6. Apply liquid soap to hands
- 7. Lather soap in hands for 20 seconds
- 8. Rinse hands thoroughly with water
- 9. Dry hands with a towel

Client Consultation Procedure

- 10. Complete/review consultation
- 11. Determine the client's needs and preferences
- 12. Assess the client's skin and hair
- 13. Recommend treatment/service options

Nail Soaking Procedure

- 14. Place feet in pedicure bowl of water
- 15. Soak for 5 minutes

Polish Removal Procedure

- 16. Saturate a cotton ball with polish remover
- 17. Remove existing polish

Nail and Feet Assessment

- 18. Evaluate nail and feet health after polish is removed from the natural nail

Nail Shaping Procedure

- 19. Clip and file nails to desired nail shape and length
- 20. Buff the nails

Scrubbing Procedure

- 21. Exfoliate with a foot scrub to remove the dry or scaly skin
- 22. Smooth calluses
- 23. Rinse foot

Cuticle Removal Procedure

- 24. Apply cuticle remover
- 25. Remove the nonliving portion of the cuticle

Nail Cleaning Procedure

- 26. Clean under the free edge of the nail
- 27. Buff the nails

Product Application

- 28. Apply lotion or oil to the client's feet and legs
- 29. Apply nail dehydrator to remove oil and surface moisture (if the polish is desired)
- 30. Polish (if desired)

Post-Service Procedure

- 31. Discuss maintenance and aftercare
- 32. Discard any cross-contaminated products
- 33. Discard any porous (single-use) items used during the service
- 34. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
- 35. Store clean and disinfected tools, implements, and items in a clean closed storage container
- 46. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



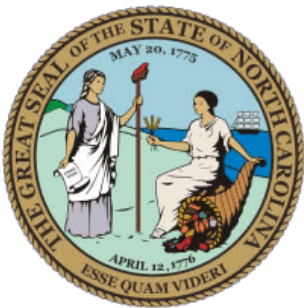
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

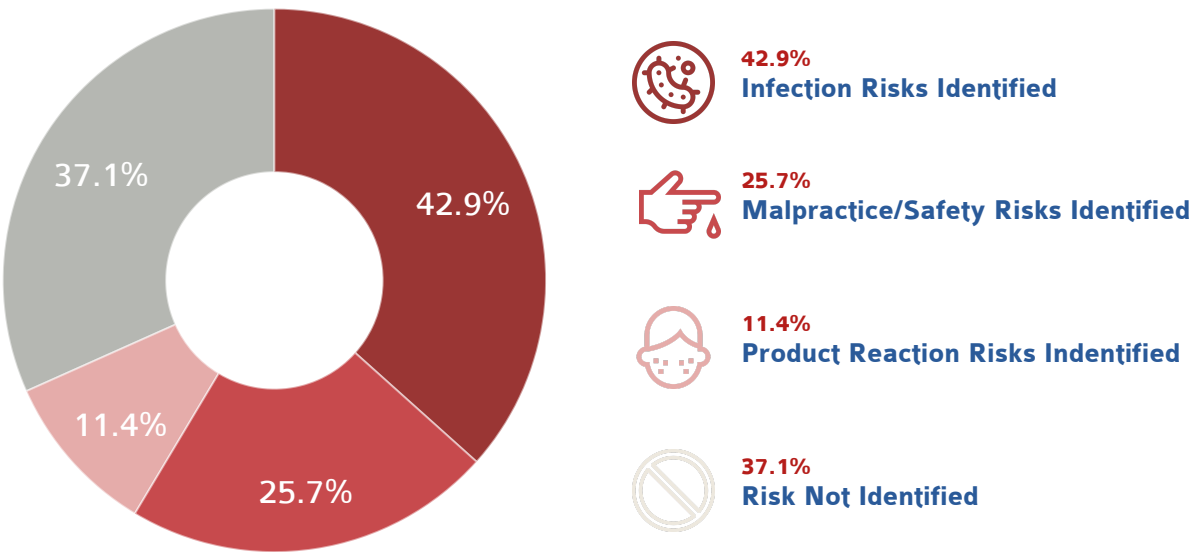


IDENTIFYING RISKS

IN BEAUTY SERVICES

EYELASH EXTENSION SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

62.9 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): E. coli, Iritis, MRSA, Strep A, Coronavirus



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Adhesive Injury, Corneal Damage, Eye Injury, Eye Puncture, Follicle Damage**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Eye Irritation**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

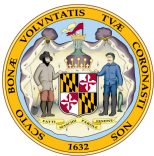
- | | | |
|-------------------------|--------------------|------------|
| ◦ Cape | ◦ Fan | ◦ Tweezers |
| ◦ Cotton | ◦ Hair Cap/Band | |
| ◦ Disposable Lash Brush | ◦ Magnifying Light | |
| ◦ Disposable Lash Wand | ◦ Palette | |
| ◦ Eye Pad | ◦ Towel | |

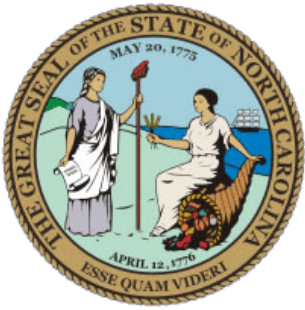


Service Products **as necessary*

- Adhesive
- Eyelashes
- Cleanser
- Lash Tape
- Sealer

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

EYELASH EXTENSION SERVICE

Service Description: The addition of extensions to the eyelashes to increase length and volume.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure

11. Complete/review consultation
12. Determine the client's needs and preferences
13. Assess the client's eyelashes and surrounding skin
14. Recommend treatment/service options

Client Preparation

15. Have client remove contact lenses
16. Drape client
17. Secure the hair away from the face
18. Cleanse eyelashes while bracing

Eyelash Application

19. Brush eyelashes while bracing
20. Apply a protective under-eye pad, following manufacturer's instructions
21. Distribute adhesive to the palette
22. Remove new eyelashes from the container and place on a palette
23. Apply adhesive to the individual eyelash extension
24. Apply the individual eyelash to the natural eyelash or apply the cluster/strip to the eyelid
25. Separate eyelashes while bracing
26. Apply sealer to the eyelashes while bracing
27. Remove protective under-eye pad

Service Conclusion

28. Remove drape

Post-Service Procedure

29. Discuss maintenance and aftercare
30. Discard any cross-contaminated products
31. Discard any porous (single-use) items used during the service
32. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
33. Store clean and disinfected tools, implements, and items in a clean closed storage container
34. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
35. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



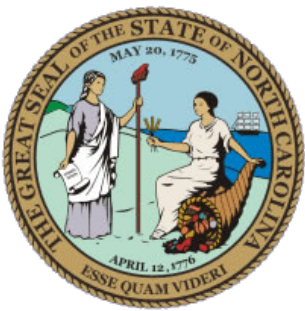
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

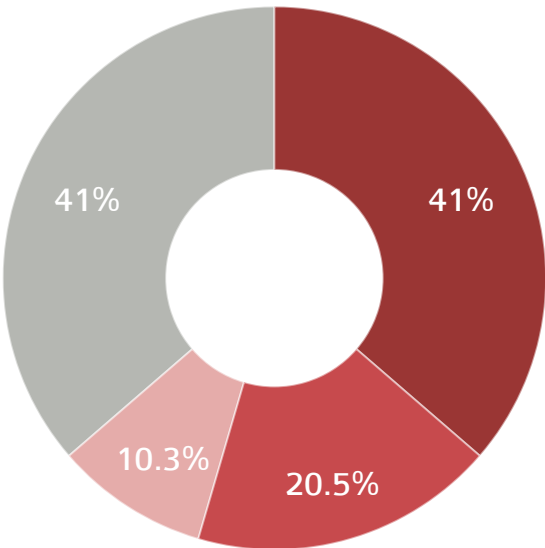


IDENTIFYING RISKS

IN BEAUTY SERVICES

BASIC FACIAL SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



42.5%
Infection Risks Identified



20%
Malpractice/Safety Risks Identified



10%
Product Reaction Risks Identified



40%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

59 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): E. coli, Folliculitis, Hand, Foot & Mouth Disease, Molluscum Contagiosum, Impetigo, MRSA, Strep A, Coronavirus



Product Reaction Risks *risk caused by a professional's practical or theoretical error*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s): **Allergic Reaction, Eye Irritation, Skin Irritation**



Malpractice/Safety Risks *risk caused by a consumer's reaction to a product ingredient*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Capillary Damage, Lymphatic Fluid Release, Skin Abrasion, Thermal Burn**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

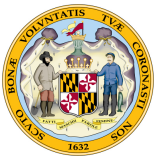
- | | | |
|-------------------------|--------------------------|--------------|
| ◦ Bowl | ◦ Exfoliating Instrument | ◦ Towel |
| ◦ Cotton | ◦ Facial Brush | ◦ Woods Lamp |
| ◦ Disposable Applicator | ◦ Facial Steamer | |
| ◦ Disposable Sponges | ◦ Magnifying Light | |
| ◦ Drape | ◦ Spatula | |

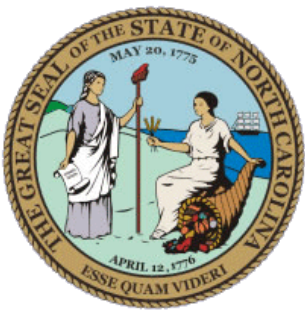


Service Products **as necessary*

- | | |
|----------------|---------|
| ◦ Cleanser | ◦ Oil |
| ◦ Exfoliant | ◦ Toner |
| ◦ Lotion | ◦ Water |
| ◦ Mask Product | |
| ◦ Moisturizer | |

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

BASIC FACIAL SERVICE

Service Description: The treatment of the skin on the face to cleanse, exfoliate, and maintain the skin.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. **Ensure workstation and service area is clean and disinfected with an EPA disinfectant**
2. **Ensure service product is new or an unused disposable product applicator is used to apply the product**
3. **Ensure all porous (single-use) items are new and unused**
4. **Ensure all non-porous tools, implements, and items are clean and disinfected**
5. **Ensure electrical instruments are clean, disinfected, and in good working order**

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

6. **Wet hands with water**
7. **Apply liquid soap to hands**
8. **Lather soap in hands for 20 seconds**
9. **Rinse hands thoroughly with water**
10. **Dry hands with a towel**

Client Consultation Procedure

11. **Complete/review consultation**
12. **Determine the client's needs and preferences**
13. **Assess the client's skin and hair**
14. **Recommend treatment/service options**

Client Preparation

15. **Drape client**
16. **Secure the hair away from the face**

Face Cleansing Application

17. **Apply cleanser**
18. **Remove cleanser with moisture**

Skin Analysis

19. **Evaluate and determine the skin type, condition, and texture**

Toner Application

20. **Apply toner**

Exfoliation/Steam Application

21. **Apply steam**
22. **Apply exfoliant**
23. **Remove exfoliant**

Toner Application

24. **Apply toner**

Facial Application

25. **Apply massage product**
26. **Massage face (facial manipulation)**
27. **Remove massage product**

Facial Mask Application

28. **Apply mask, following manufacturer's instructions**
29. **Remove mask**
30. **Apply toner**
31. **Apply moisturizing cream**

Service Conclusion

32. **Remove drape**

Post-Service Procedure

33. **Discuss maintenance and aftercare**
34. **Discard any cross-contaminated products**
35. **Discard any porous (single-use) items used during the service**
36. **Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later**
37. **Store clean and disinfected tools, implements, and items in a clean closed storage container**
38. **Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container**
39. **Clean and disinfect workstation and service area with EPA disinfectant**

Risk Type Indicators



Infection Risk



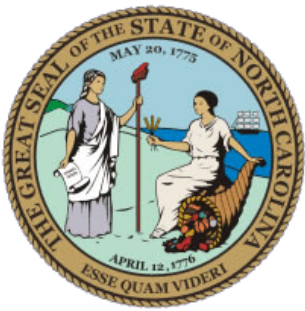
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

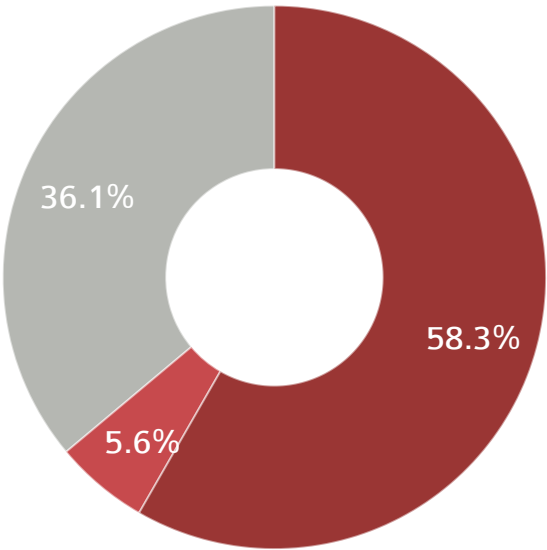


IDENTIFYING RISKS

IN BEAUTY SERVICES

MAKEUP SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



58.3%
Infection Risks Identified



5.6%
Malpractice/Safety Risks Identified



0%
Product Reaction Risks Identified



36.1%
Risk Not Identified

The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

69.3 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- Cross-Contamination of Tools, Implements, & Equipment
- Impaired Skin Integrity Could Increase Infection Risk
- Increase Spread of Existing Infection
- Service Specific Infection Risk(s): E. coli, Hand, Foot & Mouth Disease, Klebsiella Pneumonia, Molluscum Contagiosum, Pseudomonas Seruginosa, Strep A, Coronavirus



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- Impaired Skin Integrity Could Increase Injury Risk
- Lack of Medical History Could Increase Risks of Existing Injury
- Service Specific Injury Risk(s): **Eye Injury**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- Lack of Medical History Could Cause Product Reaction
- Service Specific Reaction Risk(s):

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| ◦ Disinfectant Concentrate | ◦ Liquid Soap | ◦ Towels (cloth/paper) |
| ◦ Disinfectant Container | ◦ Mask | ◦ Waste Container |
| ◦ Disinfectant Spray/Wipes | ◦ Protective Eyewear | ◦ Water |
| ◦ Gloves | ◦ Spray Bottle | |
| ◦ Hand Sanitizer | ◦ Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

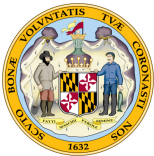
- | | | |
|--------------------------------|---------------------------|-----------|
| ◦ Airbrush | ◦ Disposable Makeup Brush | ◦ Spatula |
| ◦ Brow Brush | ◦ Disposable Sponges | ◦ Towel |
| ◦ Cape | ◦ Magnifying Light | |
| ◦ Cotton | ◦ Palette | |
| ◦ Disposable Makeup Applicator | ◦ Sharpener | |

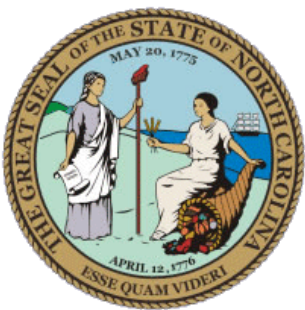


Service Products **as necessary*

- | | | |
|------------------------------|--------------------|--------------------|
| ◦ Brow Enhancer | ◦ Foundation | ◦ Magnifying Light |
| ◦ Cleanser | ◦ Hair Clip/Band | ◦ Moisturizer |
| ◦ Concealer | ◦ Lip Liner | |
| ◦ Eye Liner (liquid/powder) | ◦ Liquid Lip Color | |
| ◦ Eye Shadow (liquid/powder) | ◦ Mascara | |

Project
Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

MAKEUP SERVICE

Service Description: The addition of cosmetics to the face to enhance or alter the appearance.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
2. Ensure service product is new or an unused disposable product applicator is used to apply the product
3. Ensure all porous (single-use) items are new and unused
4. Ensure all non-porous tools, implements, and items are clean and disinfected
5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)

**An equally effective hand sanitizer may be used.*

6. Wet hands with water
7. Apply liquid soap to hands
8. Lather soap in hands for 20 seconds
9. Rinse hands thoroughly with water
10. Dry hands with a towel

Client Consultation Procedure

11. Complete/review consultation
12. Determine the client's needs and preferences
13. Recommend treatment/service options

Client Preparation

14. Drape client
15. Secure the hair away from the face
16. Cleanse the skin

Skin Analysis

17. Evaluate the skin type, condition, and texture
18. Determine the face shape and skin tone

Foundation/Concealer Application

19. Apply concealer, if needed
20. Apply and blend foundation

Eyebrow Enhancement

21. Brush eyebrow in direction of hair growth
22. Apply eyebrow color

Powder Application

23. Apply face powder and blend

Eye Shadow Application

24. Apply eye shadow while bracing

Eyeliner/Mascara Application

25. Apply eyeliner while bracing
26. Apply mascara while bracing

Lip Application

27. Apply lip liner
28. Apply lip color

Service Conclusion

29. Remove drape

Post-Service Procedure

30. Discuss maintenance and aftercare
31. Discard any cross-contaminated products
32. Discard any porous (single-use) items used during the service
33. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
34. Store clean and disinfected tools, implements, and items in a clean closed storage container
35. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
36. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



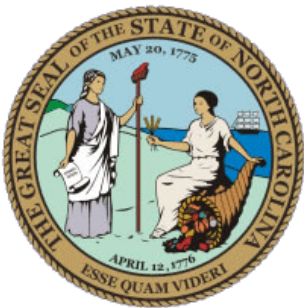
Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...

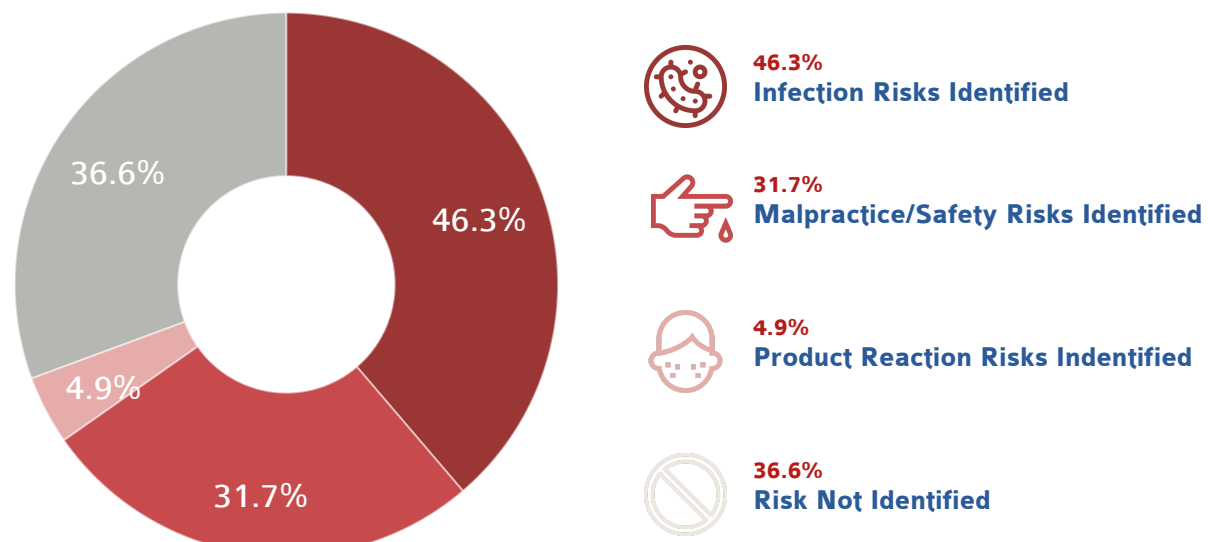


IDENTIFYING RISKS

IN BEAUTY SERVICES

HAIR REMOVAL SERVICE

The chart represents the percentage of the service steps that pose a consumer risk



The chart does not equal 100%, some service steps have 2+ risks identified

CONSUMER SAFETY RISKS

63.4 % of the steps needed to perform this service, if improperly performed, could adversely impact the consumer



Infection Risks *risk caused by improper infection prevention practice*

- o Cross-Contamination of Tools, Implements, & Equipment
- o Impaired Skin Integrity Could Increase Infection Risk
- o Increase Spread of Existing Infection
- o Service Specific Infection Risk(s): **Conjunctivitis, Folliculitis, HPV, Impetigo, Molluscum Contagiosum, MRSA, Coronavirus**



Malpractice/Safety Risks *risk caused by a professional's practical or theoretical error*

- o Impaired Skin Integrity Could Increase Injury Risk
- o Lack of Medical History Could Increase Risks of Existing Injury
- o Service Specific Injury Risk(s): **Cut Injury, Follicle Damage, Skin Abrasion, Skin Irritation, Skin Tear, Skin Puncture Thermal Burn**



Product Reaction Risks *risk caused by a consumer's reaction to a product ingredient*

- o Lack of Disclosure of Allergies or Irritants Could Cause Product Reaction
- o Lack of Medical History Could Cause Product Reaction
- o Service Specific Reaction Risk(s): **Allergic Reaction, Skin Irritation**

TOOLS & IMPLEMENTS

PRODUCTS & SUPPLIES



Infection Control & Safety Supplies

- | | | |
|----------------------------|--------------------------------------|------------------------|
| o Disinfectant Concentrate | o Liquid Soap | o Towels (cloth/paper) |
| o Disinfectant Container | o Mask | o Waste Container |
| o Disinfectant Spray/Wipes | o Protective Eyewear | o Water |
| o Gloves | o Spray Bottle | |
| o Hand Sanitizer | o Storage Container (products/tools) | |



Service Tools & Implements **as necessary*

- | | | |
|-----------------------------|-----------------------------|----------------------|
| o Brow Trimmer | o Disposable Wax Applicator | o Wax Pot |
| o Cotton | o Magnifying Light | o Wax Removal Strips |
| o Cotton Rounds | o Scissors | |
| o Disposable Brow Brush | o Towel | |
| o Disposable Wax Applicator | o Tweezers | |

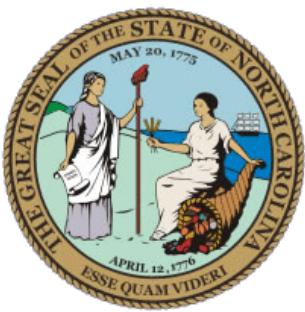


Service Products **as necessary*

- o Moisturizer
- o Pre-Epilation Product
- o Post-Epilation Product
- o Toner
- o Wax

Project Collaborators





IDENTIFYING RISKS

IN BEAUTY SERVICES

HAIR REMOVAL SERVICE

Service Description: The removal of unwanted hair from the body to make the skin smoother and to reduce hair regrowth.

SERVICE STEPS & SUB-STEPS

Steps that present a risk are in red font and the icons represent the risk type.

Pre-Service Procedure

- 1. Ensure workstation and service area is clean and disinfected with an EPA disinfectant
- 2. Ensure service product is new or an unused disposable product applicator is used to apply the product
- 3. Ensure all porous (single-use) items are new and unused
- 4. Ensure all non-porous tools, implements, and items are clean and disinfected
- 5. Ensure electrical instruments are clean, disinfected, and in good working order

Hand Cleaning Procedure (Before/After Service)

*An equally effective hand sanitizer may be used.

- 6. Wet hands with water
- 7. Apply liquid soap to hands
- 8. Lather soap in hands for 20 seconds
- 9. Rinse hands thoroughly with water
- 10. Dry hands with a towel

Client Consultation Procedure

- 11. Complete/review consultation
- 12. Determine the client's needs and preferences
- 13. Assess the client's skin and hair
- 14. Recommend treatment/service options

Client Preparation

- 15. Drape client
- 16. Assess hair growth direction
- 17. Trim or prepare the hair
- 18. Apply pre-epilation product/antiseptic to area to be waxed

Wax Temperature Assessment

- 19. Dip a new, never been used, wax applicator into heated wax
- 20. Test wax temperature

Wax Application

- 21. Dip a new, never been used, wax applicator into heated wax
- 22. Hold skin taut
- 23. Apply wax in direction of hair growth
- 24. Discard wax applicator after each single dip

Wax Removal Procedure

- 25. Apply removal strip or leave tab to pull
- 26. Hold skin taut
- 27. Quickly remove the wax before cooling in one continuous pull
- 28. Apply pressure to the waxed area
- 29. Remove excess wax
- 30. Apply post-epilation product

Tweezing Procedure

- 31. Hold skin taut
- 32. Tweeze hair in the direction of hair growth
- 33. Apply toner and soothing cream

Service Conclusion

- 34. Remove drape

Post-Service Procedure

- 35. Discuss maintenance and aftercare
- 36. Discard any cross-contaminated products
- 37. Discard any porous (single-use) items used during the service
- 38. Clean and disinfect all non-porous tools, implements, and items or set aside tools, implements, and items in a disinfectant container to be cleaned and disinfected later
- 39. Store clean and disinfected tools, implements, and items in a clean closed storage container
- 40. Clean and disinfect electrical instruments that may have come in contact with the client, then place on a clean towel, hook, or in a clean closed container
- 41. Clean and disinfect workstation and service area with EPA disinfectant

Risk Type Indicators



Infection Risk



Malpractice/Safety Risk



Product Reaction Risk

About the project:

40+ contributors, 500+ years of licensed experience in 16 state jurisdictions and counting...